



Pet Sitting – Meet & Greet Information

Pooch and Pony

At **Pooch and Pony**, we believe a meet & greet is an important step in providing the best possible care for your pets while you're away. It allows us to meet you and your animals, understand routines, and ensure we're the right fit for each other.

What to Expect at Your Meet & Greet

- A relaxed introduction with you and your pet(s)
- Discussion of daily routines, feeding schedules, medications, and special needs
- A walk-through of your home and/or yard (where applicable)
- Time for questions so everyone feels comfortable and confident

What We Need From You

- **Access details:** How we will access your property (keys, lockbox, codes, gates, alarms)

- **Keys:** Keys can be provided at the meet & greet or arranged in advance. All keys are kept secure and confidential
- **Pet information:** Feeding instructions, medication details, behavioural quirks, fears, or triggers
- **Emergency contacts:** A local emergency contact and your preferred veterinarian
- **House information:** Bin nights, lights, mail, plants, and any off-limits areas
- **Yard safety:** Any escape risks, damaged fencing, or special gate instructions
- **Supplies:** Location of food, leads, litter, cleaning supplies, and anything your pet may need

Important Notes

- Meet & greets are required for all new pet sitting clients
- Pets must be safely secured if required during visits
- Any changes to routines or access details must be communicated before the booking begins

Our goal is to provide reliable, respectful, and loving care — and complete peace of mind while you're away.